On the Move...

Miami-Dade County's Pocket Guide to Transportation

Miami-Dade Transportation Planning Organization (TPO)

5th Edition (Summer 2017)
The Miami-Dade Transportation Planning Organization (TPO) plays an active role in educating the public regarding the transportation resources available to them. This guidebook was specifically designed to assist the citizens and visitors of Miami-Dade County. We hope you find the “Miami-Dade County Pocket Guide to Transportation” a helpful informational resource for all of your transportation related needs. A copy of this directory is also available on the Miami-Dade TPO website at: www.miamidadetpo.org
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Strategic Miami Area Rapid Transit (SMART) Plan

In April 2016, the Miami-Dade Transportation Planning Organization (TPO) Governing Board adopted the SMART Plan to address traffic congestion and provide alternative transportation choices. The SMART Plan involves the development of six rapid transit corridors as well as a network of express buses that will connect the SMART corridors to the existing Metrorail system to expand the reach of transit in the community.

The six rapid transit corridors (in alphabetical order):
• Beach Corridor
• East-West Corridor
• Kendall Corridor
• North Corridor
• Northeast Corridor
• South Dade Transitway

Bus Express Rapid Transit (BERT) network:
• Beach Express
• Flagler Corridor
• Florida’s Turnpike Express
• Northwest Miami-Dade Express
• South Miami-Dade Express
• Southwest Miami-Dade Express

For more information about the SMART Plan:
tel: (305) 375-4507
website: www.miamidadetpo.org/smartplan.asp
### Strategic Miami Area Rapid Transit
“SMART Plan”

#### RAPID TRANSIT CORRIDORS

<table>
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<tr>
<th>CORRIDORS LISTED IN ALPHABETICAL ORDER</th>
<th>FROM</th>
<th>TO</th>
<th>LEAD AGENCY</th>
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<tbody>
<tr>
<td>Beach Corridor</td>
<td>Midtown Miami</td>
<td>Miami Beach Convention Center</td>
<td>DTPW*</td>
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<tr>
<td>East-West Corridor</td>
<td>Miami Intermodal Center</td>
<td>Florida International University</td>
<td>DTPW</td>
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<tr>
<td>Kendall Corridor</td>
<td>Dadeland area Metrorail Stations</td>
<td>SW 167th Avenue</td>
<td>FDOT** District 6</td>
</tr>
<tr>
<td>North Corridor</td>
<td>Martin L. King, Jr. Metrorail Station</td>
<td>NW 215th Street</td>
<td>FDOT District 6</td>
</tr>
<tr>
<td>Northeast Corridor</td>
<td>Downtown Miami</td>
<td>City of Aventura</td>
<td>FDOT District 6 &amp; 4</td>
</tr>
<tr>
<td>South Dade Transitway</td>
<td>Dadeland South Metrorail Station</td>
<td>Florida City</td>
<td>DTPW</td>
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#### BUS EXPRESS RAPID TRANSIT (BERT) COMPLEMENTARY NETWORK

<table>
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<tr>
<th>BERTS LISTED IN ALPHABETICAL ORDER</th>
<th>DESCRIPTION</th>
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<tr>
<td>Beach Express</td>
<td>North - Miami Beach Convention Center to Golden Glades via I-95 Central - Miami Beach Convention Center to Civic Center via Julia Tuttle Causeway South - Miami Beach Convention Center to Downtown Miami via MacArthur Causeway</td>
</tr>
<tr>
<td>Flagler Corridor</td>
<td>Downtown Miami to West Dade via Flagler Street</td>
</tr>
<tr>
<td>Florida’s Turnpike Express</td>
<td>North - Dolphin Station to North Miami-Dade via the HEFT South - Dolphin Station to SW 344th Street via the HEFT</td>
</tr>
<tr>
<td>Northwest Miami-Dade Express</td>
<td>Palmetto Metrorail Station to Miami Gardens Drive Park-n-Ride via Palmetto Expressway and I-75</td>
</tr>
<tr>
<td>South Miami-Dade Express</td>
<td>Dadeland North Metrorail Station to southern Miami-Dade County via SR-878, SR-874, and Florida’s Turnpike</td>
</tr>
<tr>
<td>Southwest Miami-Dade Express</td>
<td>Dadeland North Metrorail Station to Miami Executive Airport via SR-878 and SR-874</td>
</tr>
</tbody>
</table>

*DTPW - Miami-Dade Department of Transportation & Public Works
**FDOT - Florida Department of Transportation
Strategic Miami Area Rapid Transit (SMART) Plan

Legends:
- Terminal
- Existing Metrorail
- Existing Tri-Rail
- Rapid Transit Corridors:
  - Beach Corridor
  - East-West Corridor
  - Kendall Corridor
  - North Corridor
  - Northeast Corridor
  - South Dade Transitway

Note: Map not drawn to scale.
Miami-Dade Department of Transportation and Public Works (DTPW) - Transit

The Miami-Dade DTPW aims to improve the sustainability of Miami-Dade County’s transportation network as part of a wider goal of creating more vibrant, livable, sustainable cities and improving the quality of life for its residents. The transit system, under DTPW, ranks in the top 20 largest public systems in the USA, and is the largest transit agency in the state of Florida. Their mission is to provide the highest quality transit service: safe, reliable, efficient, and courteous. The system is comprised of Metrobus, Metrorail, Metromover, and Special Transportation Service (STS). The entire system is accessible offering mobility to people with disabilities.

To find out how to use public transit to travel around Miami-Dade County, call Customer Service (311), log on to their website, or download the “MDT Tracker” app available on iOS and Android. Transit passengers can use services, such as the Google Trip Planner, to see hours of service, specific route maps, rider alerts, service updates, contact information, and more.

tel: (305) 891-3131 or 311
(In Information in English, Spanish and Haitian Creole)
TTD/TTY: (305) 499-8971
App: MDT Tracker
website: www.miamidade.gov/transit
Transit Watch
“If you see something, say something”

The Transit Watch program allows all transit riders to alert Transit Security Officers of any suspicious activities or quality of ride problems at any Metrobus, Metrorail, or Metromover vehicle or station. Riders may discreetly provide information anonymously via texts by either uploading the “MDT Transit Watch” app, which is available on iPhone and Android systems, or by calling the Transit Watch hotline. In the event of an emergency, always call 911.

Transit Watch (Safety Hotline): (305) 375-2700
App: MDT Transit Watch

Go Mobile to Expand Your Mobility Options
Riders have a new option when it comes to riding transit. With the new EASY Pay mobile app, you can buy a transit pass and use a QR code as your ticket to tap in at Metrorail fare gates or show your Metrobus operator. This is an excellent new option for tourists and when attending special events.

App: EASY Pay Miami
Fares

- Metrorail: $2.25 full fare or $1.10 reduced fare
- Metromover: FREE!
- Metrobus: $2.25 full fare or $1.10 reduced fare (Metrobus to Metrobus transfers are free with EASY Card or EASY Ticket while cash paying customers pay full fare)
- Inter-County Express Buses: starting at $2.65 for select routes
  Discount fare: Starting at $1.30 for select routes
- Intra-County Express Buses: starting at $2.25 for select routes
  Discount fare: $1.30
- Shuttle Bus: Fare - 25¢. Discount Fare - 10¢
- Monthly Passes: $112.50 (unlimited rides on Metrobus & Metrorail)
- Metrorail faregates do not accept cash, only loaded EASY Cards or EASY Tickets. Patrons also can pay via the EASY Pay app at select fare gates.
- Metrobus fare boxes accept bills and coins (no pennies; no change provided), EASY Card, or EASY Ticket. Patrons also can pay via the EASY Pay app.
- Miami-Dade residents over 65 years old and Social Security beneficiaries younger than 64 ride free with a Golden Passport EASY Card (page 8).

EASY Card

The EASY Card is one of the easiest and most efficient ways to pay for your fare on Metrobus or Metrorail. It’s a reloadable card that can be loaded with up to $150 cash value or with 1-Day, 7-Day, or 1-Month passes. EASY Cards can be purchased by:

- Going to an EASY Card vending machine at a Metrorail station
- Visiting an EASY Card sales outlet near you
- Visiting the Transit Service Center Kiosk on the second floor of the Government Center (111 NW 1st Street, Miami, FL 33128)
- Calling the EASY Card Center at (786) 469-5151
- TTY Users (persons who are deaf or hearing impaired) please call (305) 499-8971

website: www.miamidade.gov/transit/easy-card.asp
Obtaining EASY Card and EASY Ticket

Obtain and load an EASY Card or EASY Ticket at any Metrorail station, or at any of over 80 sales outlets located throughout Miami-Dade County (except College Discount passes). Only EASY Cards can be obtained and loaded online.

Transit Service Center-Government Center Metrorail Station
111 NW First Street, Second Floor Kiosk
Miami, FL 33128
Monday-Friday: 7:00 am-6:00 pm

Contact Easy Card Services by phone or visit their website for the most current listing of locations where EASY Cards and EASY Tickets are sold.

tel: (786) 469-5028
website: www.miamidade.gov/transit/easy-card.asp

Discount EASY Cards

• Discount EASY Card
  Discount EASY Cards are available to Medicare recipients, most people with disabilities, and Miami-Dade students in grades K-12. The Discount EASY Card saves its users 50% on transit fare. The current discount fare is $1.10 for one ride on Metrorail/Metrobus.

• College Discount Program
  College, university, and vocational/technical school students can buy an orange EASY Ticket loaded with a 1-Month Pass for only $56.25 at participating schools. Students must be enrolled full-time at the institution where the pass is sold.

• Corporate Discount Program
  Public and private companies may offer employees a pre-tax group discount of between 10% and 15% off a monthly transit pass. Buy a monthly pass for a group of between four and 99 employees and pay only $101.25 per employee. Groups of 100 or more pay only $95.65 per employee. To sign up, or for more information, send an email to: mdtcdp@miamidade.gov
• Golden Passport EASY Card

All senior citizens, 65 years and older and Social Security beneficiaries under the age of 64, who are permanent Miami-Dade County residents, may ride transit for free with a Golden Passport EASY Card.

• Patriot Passport EASY Card

Honorably discharged veterans, whose annual income is $27,994 or less, and are permanent residents of Miami-Dade County, are eligible to ride transit for free with a Patriot Passport EASY Card based on their military discharge. The Patriot Passport expires annually.

• Transportation Disadvantaged (TD) Mobility Easy Card Program

This program is funded through the State of Florida’s TD Trust Fund. It provides free EASY Cards to the eligible TD population within Miami-Dade County as follows: up to 150% above the poverty level; under 65 years old; not receiving SSI benefits; and certain children at risk population(s).

Register for the above programs at the Golden Passport Office located on the 1st floor of the Government Center (111 NW 1st Street, Miami, FL 33128)
Transfers

You must use an EASY Card or EASY Ticket to transfer free from Metrobus* to Metrobus* or to transfer for 60 cents from Metrobus* to Metrorail or Metrorail to Metrobus*. When transferring from Metrorail to Metrobus, passengers must tap their EASY Card or EASY Ticket on the faregate before exiting the station where they transfer. Otherwise, they will be charged the full fare when boarding the bus. Customers who pay their bus fares in cash must pay the full fare every time they board a bus or train.

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<th>Type of Transfer</th>
<th>Regular Fare</th>
<th>Discount Fare</th>
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<tbody>
<tr>
<td>Metrobus to Metrobus</td>
<td>Free*</td>
<td>Free*</td>
</tr>
<tr>
<td>Metrobus to Metrorail</td>
<td>60¢*</td>
<td>30¢*</td>
</tr>
<tr>
<td>Metrorail to Metrobus</td>
<td>60¢*</td>
<td>30¢*</td>
</tr>
<tr>
<td>Metrobus to Express Bus</td>
<td>95¢ upgrade*</td>
<td>45¢ upgrade*</td>
</tr>
<tr>
<td>Shuttle Bus to Metrobus or Metrorail</td>
<td>$2.00 upgrade*</td>
<td>$1.00 upgrade*</td>
</tr>
<tr>
<td>Shuttle Bus to Express Bus</td>
<td>$2.35 upgrade*</td>
<td>$1.15 upgrade*</td>
</tr>
<tr>
<td>Metromover to Metrorail</td>
<td>$2.25</td>
<td>$1.10</td>
</tr>
<tr>
<td>Metrorail to Metromover</td>
<td>Free</td>
<td>Free</td>
</tr>
<tr>
<td>Metrobus to Metromover</td>
<td>Free</td>
<td>Free</td>
</tr>
<tr>
<td>Broward Bus to MDT Bus</td>
<td>60¢**</td>
<td>30¢**</td>
</tr>
<tr>
<td>Broward Bus to MDT Express Bus</td>
<td>95¢**</td>
<td>45¢**</td>
</tr>
</tbody>
</table>

* Regular service only, and with EASY Card or EASY Ticket. Cash customers must pay the full fare each time they board.

**Transfers from Broward Bus need to be paid in cash and passengers must obtain an Inter-County Ticket from the Broward Bus operator.

Metrorail or Metrobus Transfer to South Florida Regional Transportation Authority (SFRTA)/Tri-Rail:

- Passengers must present valid MDT EASY Card or EASY Ticket for verification on Tri-Rail to receive $2 off a full-fare or $1 off a discounted fare. This is available for Tri-Rail One-Way and Round-Trip products only.

SFRTA/Tri-Rail Transfer to Metrorail or Metrobus:

- SFRTA/Tri-Rail passengers must use a valid EASY Card to receive transfer discounts to Metrorail or Metrobus, including Express Buses.
Park and Ride Lots

The following lots can be used for carpooling and/or transit use:

For Metrorail ($4.50 daily cost. Monthly parking permits sold for $11.25 with the purchase of a 1-month pass):

• Dadeland South Station: 9150 Dadeland Blvd.
• Dadeland North Station: 8300 S. Dixie Hwy
• South Miami Station: 5949 Sunset Drive
• University Station: 5400 Ponce de Leon Blvd.
• Douglas Road Station: 3100 Douglas Road
• Coconut Grove Station: 2780 SW 27th Avenue
• Vizcaya Station: 3201 SW 1st Avenue
• Santa Clara Station: 2050 NW 12th Avenue
• Allapattah Station: 3501 NW 12th Avenue
• Earlington Heights Station: 2100 NW 41st Street
• Brownsville Station: 5200 NW 27th Avenue
• Dr. Martin Luther King Jr. Station: 6205 NW 27th Avenue
• Northside Station: 3150 NW 79th Street
• Hialeah Station: 125 E 21st Street
• Okeechobee Station: 2005 West Okeechobee Road
• Palmetto Station: 7701 NW 79th Avenue
• Tri-Rail Station: 1125 East 25th Street

For Metrobus:

• Golden Glades: where US 441, the Palmetto and I-95 intersect
• Hammocks Town Center: 10201 Hammocks Blvd.
• Miami Gardens Drive and NW 73rd Avenue
• Kendall Drive and SW 150th Avenue
• West Kendall Transit Terminal: 9155 SW 162nd Avenue
• Coral Reef/Turnpike: SW 152nd Street and SW 117th Avenue
• Busway/SW 88th Street
• Busway/SW 152nd Street
• Busway/SW 150th Avenue
• Busway/SW 168th Street
• Busway/SW 112th Avenue
• Busway/SW 244th Street
• Busway/SW 296th Street
• Busway/SW 344th Street
For Tri-Rail:

• Hialeah Market Tri-Rail Station: 1200 SE 11th Avenue
• Tri-Rail/Metrorail Transfer Station: 2567 E. 11th Avenue
• Opa-Locka Tri-Rail Station: 480 Ali Baba Blvd.
• Golden Glades Station: 16000 State Road 9

Express Bus Routes

To improve connectivity and increase service efficiency, transit has a number of express bus routes. These are limited stop routes that run at least partially on an expressway or dedicated busway. Bus fare starts at $2.65 for select routes and discount fare starts at $1.30 for select routes. Routes include:

• Route 150 Miami Beach Airport Flyer: Travels from Miami International Airport Metrorail Station to Miami Beach.
• Route 95 Express: Travels from Downtown Miami to Broward County (Sheridan Street and Broward Blvd.).
• Route 95 Express Golden Glades: Provides weekday rush hour service from Downtown Miami to the Golden Glades interchange.
• Route 288 Kendall Cruiser: Provides weekday rush hour service along Kendall Drive between the Dadeland North Metrorail Station and SW 162nd Avenue.
• Route 34 Busway Flyer: Provides weekday rush hour service to Homestead, US 1, Southland Mall, and the Dadeland South Metrorail Station, among other locations.
• Route 204 Killian KAT: Provides weekday rush hour service to West Kendall Transit Terminal/Park & Ride Lot, Killian Drive, and the Dadeland North Metrorail Station.
• Route 272 Sunset KAT: Provides weekday rush hour service to West Kendall Transit Terminal/Park & Ride Lot, Sunset Drive, and the Dadeland North Metrorail Station.
• Route 338 Weekend Express: Provides weekend service between Dolphin Mall and Miami International Airport.
Limited Stop Routes
Limited stop routes use local roadways and charge patrons regular fare. These include:

- 31 Busway MAX
- 38 Busway MAX
- 51 Flagler MAX
- 79th Street MAX
- 93 Biscayne MAX
- 95 Express to Aventura Mall
- 95 Express to Carol City
- 95 Express to Earlington
- 120 Beach MAX
- 252 Coral Reef MAX
- 267 Ludlam MAX
- 277 NW 7th Avenue MAX
- 287 Saga Bay MAX
- 297 27th Avenue Orange MAX
- Ludlam Limited

Contact Miami-Dade DTPW for more detailed information about Express and Limited Stop Routes.
tel: (305) 770-3131
website: www.miamidade.gov/transit

Tax-Free Transit Benefits
Employers may offer employees the option of commuting to work on transit by paying for the monthly EASY Card as an additional fringe benefit. In return, the employer receives an equivalent federal income tax deduction.

To learn about these and other benefits, as well as how to set up the program, contact:
tel: (305) 770-3131
website: www.miamidade.gov/transit/corporate-discount.asp
Special Transportation Service (STS)

STS provides equivalent transportation services to residents who cannot use the mass transportation system due to an ADA-identified disability. STS offers shared-ride, door-to-door travel in accessible vehicles. An application and interview is required to determine eligibility. Residents with temporary disabilities may also be eligible for this service. With an STS Card, riders may use the metrorail and metrobus at no cost.

Visitors to Miami-Dade County, who are STS certified in their jurisdiction, may use the service for free. Contact Customer Service before visiting Miami-Dade County for more information.

Cost: $3.50 per one way trip.

STS Customer Service:
tel: (786) 469-5000
TTY: (305) 263-5459

website: www.miamidade.gov/transit/special-transportation.asp
email: paratransit@miamidade.gov
Citizens’ Independent Transportation Trust

The Citizens’ Independent Transportation Trust (CITT) is the 15-member body created to oversee the People’s Transportation Plan (PTP) funded with the half-penny sales surtax. The PTP is a coordinated program of transit and transportation improvements including extensions to the Metrorail system, expansion of the Metrobus system, improving traffic signalization, improving major and neighborhood roads and highways, and the funding of municipalities for road and transportation projects.

tel. (305) 375-1357
website: www.miamidade.gov/citt

Municipal Transit Services

All municipal circulators operate under Interlocal Agreements between Miami-Dade County and the particular municipality. Some routes charge fares and will accept transfers as well as monthly passes, the Golden Passport, and a Special Transportation Service (STS) ID (see p. 13) from any customer either boarding or transferring from a transit route. All circulators are wheelchair accessible.

Aventura Express Shuttle Bus
tel: (305) 932-1BUS (1287)
Monday-Friday: 7:45/8:45 am-6:30 pm
Saturday: 8:45 am-9:30 pm

Bal Harbor Express Bus
tel: (305) 866-8597, ext.26
Monday-Thursday & Sunday: 9:00 am-5:00 pm
Friday-Saturday: 9:00 am-9:00 pm

Bay Harbor Islands Mini-Bus
tel: (305) 866-6241
Monday-Friday: 9:00 am-5:00 pm
Coral Gables City Trolley Service
tel: (305) 460-5070
Monday-Friday: 6:30 am-8:00 pm

Cutler Bay Local Minibus
tel: (305) 460-5070
Monday, Wednesday, Friday: 8:00 am-5:00 pm

Doral Trolley
tel: (305) 593-6740
Monday-Friday: 6:00 am-9:45 pm (Route 1/NW-SE Connector)
Saturday: 7:00 am-7:24 pm (Route 1/NW-SE Connector)
Sunday: 7:00 am-6:54 pm (Route 1/NW-SE Connector)
Monday-Friday: 6:00 am-7:52 pm (Route 2/Commercial/Metrorail Connector)
Monday-Saturday: 6:00 am-9:00 pm (Route 3/Residential/Metrorail Connector)
Saturday: 7:00 am-7:11 pm (Route 3/Residential/Metrorail Connector)

Hialeah Transit System
tel: (305) 681-5757
Monday-Friday: 6:00 am-7:30 pm
Saturday, Sunday, and Holidays: 9:00 am-3:30 pm

Homestead Trolley Bus
tel: (305) 224-4400
Monday-Friday: 8:00 am-6:00 pm
Saturday and Sunday: 10:00 am-2:00 pm
Medley Shuttle
tel: (305) 887-9541
Mondays and Thursdays: 11:00 am- 3:30 pm

Miami Trolley
tel: (305) 416-1132
- Allapattah Route: Monday-Saturday, 6:30 am-7:00 pm. No Service on Sundays.
- Biscayne Route: Monday-Saturday, 6:30 am-11:00 pm. Sundays, 8:00 am-8:00 pm.
- Brickell Route: Monday-Saturday, 6:30 am-11:00 pm. Sundays, 8:00 am-8:00 pm.
- Coconut Grove Route: Monday-Saturday, 6:30 am-11:00 pm. Sundays, 8:00 am-8:00 pm.
- Coral Way Route: Monday-Saturday, 6:30 am-11:00 pm. Sundays, 8:00 am-8:00 pm.
- Health District Route: Monday-Saturday, 6:30 am-11:00 pm. No Service on Sundays.
- Little Havana Route: Monday-Saturday, 6:30 am-11:00 pm. Sundays, 8:00 am-8:00 pm.
- Overtown Route: Monday-Friday, 6:30 am-7:00 pm. No Service on Saturdays and Sundays.
- Stadium Route: Monday-Saturday, 6:30 am-11:00 pm. No Service on Sundays.
- Wynwood Route: Monday-Saturday, 6:30 am-11:00 pm. No Service on Sundays.

Miami Beach Trolley
tel: (305) 673-7117
Monday-Saturday: 6:00 am-12:00 am
Sunday: 8:00 am-12:00 am
For the Alton-West Loop Only, Monday-Sunday: 8:00 am-12:00 am

Miami Gardens Trolley
tel: (786) 279-1267
Monday-Sunday: 7:00 am-7:00 pm
Miami Lakes Moover
tel: (305) 364-6100
Monday-Friday: 6:00 am-10:00 am and 2:15 pm-7:00 pm

Miami Lakes On Demand Service
tel: (305) 364-6100
Monday-Friday: 8:00 am–3:00 pm
Door-to-door pick-up only for rides within the Miami Lakes boundaries. Must call to schedule a pick up.

Miami Shores Shuttle
tel: (305) 758-8103
Monday-Friday (excluding holidays): 1:00 pm-6:00 pm

Miami Springs Shuttle “Miami-Springs Free Bee Shuttle”
tel: (305) 805-5010
Monday-Friday: 7:00 am-6:00 pm

North Bay Village Mini-Bus
tel: (305) 756-7171 or (305) 865-0506
Monday-Friday: 7:00 am-7:00 pm (within city limits)
On Thursdays, the bus provides transportation to Miami Shores Publix

North Miami Beach Line (NMB Line)
tel: (305) 957-3523
Monday-Friday: 7:30 am-7:30 pm

North Miami (NOMI) Express
tel: (305) 947-9995
Monday-Thursday: 7:00 am-7:00 pm (Green, Blue, Orange, & Red routes)

Opa-Locka Express Circulator
tel: (305) 953-2868
Monday-Friday: 6:00 am- 7:00 pm

Palmetto Bay Ibis Circulator (IBUS)
tel: (305) 259-1234
Monday-Friday (excluding holidays): 10:00 am-1:10 pm (Route A)
Monday-Friday (excluding holidays): 7:00 am-5:26 pm* (Route B)
*No service 8:52 am-2:10 pm (Route B)
Pinecrest People Mover
tel: (305) 234-2121
Monday-Friday: 8:55 am- 4:47 pm (Palmetto Middle School North)
Monday-Friday: 8:55 am- 4:43 pm (Palmetto Middle School South)
Monday-Friday: 3:20 pm- 6:30 pm (Palmetto High School North)
Monday-Friday: 7:05 am- 7:13 pm (Palmetto High School South)

Sunny Isles Beach Community Shuttle (SIB Shuttle)
tel: (305) 792-1706
Monday-Sunday: 8:00 am-7:50 pm (Green Line)
Monday-Friday: 8:00 am-7:35 pm (Orange Line)
Monday-Friday: 7:45 am-3:50 pm (Blue Line)
Saturday: 9:05 am-3:50 pm

Mount Sinai Transportation Services
tel: (305) 792-1706
Monday, Wednesday, Friday: 9:00 am-12:00 pm (Pick up)
Monday, Wednesday, Friday: 12:30 pm-4:00 pm (Return)

Surfside Mini-Bus
tel: (305) 861-4863
Monday-Friday: 7:30 am-4:45 pm
Saturday: 8:00 am-1:30 pm

Sweetwater Circulator (Route 212)
tel: (305) 221-0411
Monday-Friday: 9:00 am- 3:13 pm

West Miami Bus
tel: (305) 266-1122
Monday-Friday: 8:30 am- 4:30 pm
South Florida Regional Transportation Authority (SFRTA) / Tri-Rail

SFRTA provides commuter rail service between Miami-Dade County, Broward County, and Palm Beach County with direct access to Miami International Airport, and connecting shuttles to Fort Lauderdale/Hollywood International Airport, and Palm Beach International Airport. All Tri-Rail trains and stations are accessible to persons with disabilities.

Office Hours:
Monday-Friday: 4 am-11:30 pm
Saturday & Sunday: 7 am-5 pm
tel: (800) 874-7245/ (954) 783-6030
TDD: (800) 273-7545
website: www.tri-rail.com

For information and fares for buses that service Tri-Rail:
Miami-Dade Department of Transportation and Public Works
tel: (305) 770-3131
Broward County Transit: (954) 357-8400
Palm Tran: (561) 841-4287
Greyhound

Greyhound offers regularly scheduled intercity transportation to most cities, towns, and small villages across the country, offering passengers everyday low walk-up fares. Greyhound has three lines of business: intercity bus transportation, Greyhound Package Express, and Greyhound Travel Services.

Drivers, customer service personnel, and contractors are available to meet the needs of customers with disabilities.

Local Stations

Main Station
3801 NW 21st Street
Miami, FL 33142
tel: (305) 871-1810

North Miami Station
16000 NW 7th Avenue
North Miami, FL 33169
tel: (305) 688-7277
tel: (305) 871-1810

Greyhound Bus, Co.
3535 S. Roosevelt Blvd #104
Key West, FL 33040
tel: (305) 296-9072

Fare and Schedule Information:
Calls are answered 24 hours daily.
tel: (800) 229-9424
TDD: (800) 345-3109
Assistance for passengers with disabilities
tel: (800) 752-4841
website: www.greyhound.com
Amtrak

Amtrak serves more than 500 stations in 46 states, operating over more than 21,000 route miles. Every weekday, Amtrak operates up to 300 trains, excluding commuter trains. Amtrak provides service to 18 cities in Florida with access to some cities via Thruway Motor Coach Bus.

To determine disabled accessibility at an Amtrak station, please inquire when speaking with an Amtrak Reservation Sales Agent, or refer to an Amtrak Timetable.

Miami Station
8303 NW 37th Avenue
Miami, FL 33147
tel: (305) 835-1222

For National Service
tel: (800) USA-RAIL (872-7245)

website: www.amtrak.com

Jitney Services

There are 13 jitney operators complementing the service provided by Metrobus that operate on fixed routes, but not on a fixed schedule basis. To obtain a complete list of Jitneys in Miami-Dade County, please contact the Miami-Dade County Department of Regulatory and Economic Resources. Currently, Jitneys are not wheelchair accessible.

tel: (305) 375-2460

website: www.miamidade.gov/business/consumer-protection.asp
Florida Department of Transportation (FDOT) District Six

FDOT District Six encompasses Miami-Dade and Monroe Counties, and its roads are traveled more than 30.8 million miles daily. FDOT’s mission is to provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity, and preserves the quality of our environment and communities. FDOT is decentralized in accordance with legislative mandates, with oversight provided by the Florida Transportation Commission. FDOT comprises seven districts throughout the State of Florida and Florida’s Turnpike Enterprise.

FDOT District Six
1000 NW 111th Avenue
Miami, FL 33172
tel: (800) 435-2368
fax: (305) 640-7559
website: www.fdot.gov
Miami-Dade Department of Transportation and Public Works (DTPW) - Public Works

The Miami-Dade DTPW has been created to improve the sustainability of our transportation networks as part of a wider goal of creating more vibrant, livable, sustainable cities and improving the quality of life for our residents. DTPW includes the functions of Miami-Dade Transit, along with the County Engineer, Traffic Operations (to include Traffic Engineering and Traffic Signals and Signs), Construction and Maintenance (to include Roads, Bridges and Canals Maintenance), and Highway Planning (to include Roadway Engineering and the Right of Way Division), as well as the Passenger Transportation Regulation function.

tel: (305) 468-5900 – 311 line or (305) 375-2135 – Public Works Telephone Number
website: www.miamidade.gov/transportation
Miami-Dade Expressway Authority (MDX)

MDX is a user funded transportation agency dedicated to improving the mobility of people, goods, and the economy in Miami-Dade County. The agency was created in 1994 by the Miami-Dade County Commission to establish local control of toll revenues collected on the five MDX expressways, and to ensure that the toll revenue collected would be reinvested to improve transportation locally. The MDX expressway system consists of five of the most heavily traveled expressways in Miami-Dade County:

SR-112: Airport Expressway
SR-836: Dolphin Expressway
SR-924: Gratigny Parkway
SR-874: Don Shula Expressway
SR-878: Snapper Creek Expressway

Miami-Dade Expressway Authority
3790 NW 21st Street
Miami, FL 33142
tel: (305) 637-3277
fax: (305) 637-3283
website: www.mdxway.com
Florida’s Turnpike Enterprise (FTE)

FTE oversees a 483-mile system of limited-access toll highways in the State of Florida. Within Miami-Dade County, they manage the southern 51 miles of Florida’s Turnpike, from U.S. 1 in Florida City to County Line Road. The 309-mile Florida’s Turnpike extends from Florida City to Wildwood in Sumter County. Other toll roads operated by the FTE include the Seminole Expressway and Southern Connector (Toll 417) in Seminole, Orange and Osceola counties; the Beachline Expressway West (Toll 528) in Orange County; the Polk Parkway (Toll 570) in Polk County; the Veterans Expressway and Suncoast Parkway in Hillsborough, Pasco and Hernando counties (Toll 589); the Sawgrass Expressway (Toll 869) in Broward County; and the Daniel Webster Western Beltway Part C (Toll 429) in Orange County.

tel: (800) 749-PIKE (7453)
website: www.FloridasTurnpike.com

SunPass®

SunPass® is a prepaid toll program that can be used on all major toll highways in Miami-Dade County and throughout the State of Florida. To purchase a SunPass® transponder or find a nearby SunPass® retailer, or find a nearby SunPass retailer, call the following phone number or log on to the website:

tel: (888) TOLLFLA (865-5352)
website: www.sunpass.com
Managed (Express) Lanes Network

Based on state-of-the-art tolling technology that changes toll rates to respond to the degree of traffic congestion, Express Lanes along I-95, SR-826, and I-75 offer drivers a smoother traffic option. Anyone with a SunPass® transponder can use the Express Lanes. Up to the minute toll rates are clearly posted on overhead electronic message signs.

tel: (800) 234-7433
website: www.floridaexpresslanes.com

511 Traveler Information System
“Know Before You Go”

511 is the easiest, most accurate way to get traffic information along the major highways in Florida. It is a free phone and web service that is available 24 hours per day, 7 days per week offering up to the minute reports on traffic conditions, travel times, construction events, and more. The service helps drivers make informed travel decisions before leaving for their destination.

Dial 511
website: www.fl511.com

Road Rangers

A FREE Service, the Road Rangers are roving vehicles that provide free highway assistance services for incidents to reduce delay and improve safety for the motoring public.

Road Rangers operate 24 hours per day, 7 days a week, on State Roads 826, 836, 924, 112, 874, and 878, as well as Interstates 75, 95, 195, and 395.

Dial *FHP (*347) on your cell phone for assistance
SunGuide® Transportation Management Center

The SunGuide® Transportation Management Center (TMC) houses the Transportation Systems Management & Operations (TSM&O) Program for the Florida Department of Transportation's District Six Office. The program focuses on employing technology to maximize the real-time efficiency of our regional highway system. Staff members use the latest traffic devices to monitor roadways, disseminate travel information, and clear traffic incidents 24 hours per day. They also operate the state's managed lanes system. The combination of these services, along with the innovative techniques employed by the program, is reducing traffic congestion in a cost-effective way to benefit all drivers.

tel: (305) 470-5757
website: www.sunguide.info
Florida Highway Patrol

The Florida Highway Patrol is determined to provide the highest level of professional service while promoting safety on Florida's highways through enforcement and education.

Florida Highway Patrol Troop E
Patrols both Miami-Dade and Monroe Counties
1011 NW 111th Avenue
Miami, FL 33172
tel: (305) 470-2500

Florida Highway Patrol Troop K
Patrols from the Golden Glades Interchange north to Ft. Pierce
PO Box 651807
Miami, FL 33265
tel: (305) 234-2240
Dial *FHP (*347) on your cell phone for assistance
website: www.flhsmv.gov

Department of Motor Vehicles (DMV)

The Florida Department of Highway Safety and Motor Vehicles' mission is to develop, maintain, and support a safe driving environment through law enforcement, public education and service, reduction of traffic crashes, titling, and registering of vessels and motor vehicles, and licensing motor vehicle operators.

tel: (305) 229-6333 Monday-Friday

website: www.flhsmv.gov
Driving and Traffic Regulations

Basic regulations include, but are not limited to:

• United States law stipulates driving on the right side of the road and passing on the left.
• Right turns are permitted at red lights unless otherwise indicated by a sign at the intersection.
• Always proceed with caution and carefully note posted speed limits: 15 miles per hour (mph) in school zones, 30 mph in business and residential areas, and 55 mph on most expressways.
• All persons riding in an automobile are required to wear seat belts.
• Children under 5 years old must be fastened securely in government-approved child car seats.
• Driving with hazard lights while it is raining is illegal.

Visitor Information: The State of Florida recognizes valid U.S. driver’s licenses and valid licenses issued in other countries.

View a copy of the Florida Driving Handbook on-line: www.flhsmv.gov/resources/handbooks-manuals/

Three Steps for New Florida Residents:

1. Obtain your Florida driver’s license.
2. Obtain automobile insurance from a company licensed to do business in Florida.
3. Title and register your vehicle to obtain your license plate.
Drivers License: Know Before You Go

As of January 1, 2010, documentation requirements are in effect for Florida residents wishing to obtain a driver’s license or identification card. Those wishing to obtain a new license, legally change their name prior to their renewal date, or immediately replace a lost or stolen license or ID card, will be required to visit a driver’s license office and show: 1) Identification, 2) Social Security Number, and 3) Two proofs of residential address. Those simply renewing may do so by a convenience method, via the Internet or mail.

Vehicle Registration

The application for the title, along with all required documents and fees, must be submitted or mailed to the applicable county tax collector’s office for processing. A certificate of title will be issued within five (5) working days after receipt of the documentation and fees.

tel: (850) 617-2000
TTY/TDD: 711

website: www.GoRenew.com

Miami-Dade County DMV Offices: (305) 229-6333
Location and Hours of Local DMV Offices:

**Florida City**
1448 North Krome Avenue, Suite 103
Monday-Friday: 8 am-5 pm

**Hialeah**
11093 NW 138th Street, Suites #1-9
Monday-Friday: 8 am-5 pm

**Mall of the Americas**
7795 West Flagler Street, Suite 82C
Monday-Friday: 8 am-5 pm

**Miami (Coral Reef)**
14653 SW 122nd Avenue
Monday-Friday: 8 am-5 pm

**Miami (Kendall)**
11735 SW 147th Avenue, Suite 23
Monday-Friday: 8 am-5 pm

**Miami (Northside)**
7900 NW 27th Avenue, Suite E14
Monday-Friday: 8 am-5 pm

**North Miami (Justice Center)**
15555 Biscayne Boulevard
Monday-Friday: 8 am-4 pm
By Appointment Only, No Written or Driving Tests

**Opa-Locka**
12601 NW 42nd Avenue
Monday-Friday: 8 am-5 pm
Bike and Ride with Transit

Combining bicycling and transit is one of the most efficient ways to travel. DTPW-Transit, Tri-Rail, and many municipal circulator bus systems will carry your bicycle so it is easier to get to work, school, the mall, and the library – anywhere in Miami-Dade County.

Metrobus: Passengers may put a standard bicycle on any rack-equipped Metrobus. If a bicycle rack is fully occupied, missing or out of service, please wait for the next bus. Folded bikes may be carried on board.

Metrorail and Metromover: Bikes are allowed on all Metromover and Metrorail cars.

For more information on DTPW’s Bike and Ride Program:
website: www.miamidade.gov/transit/bike-ride.asp

Tri-Rail: Bikes are allowed on Tri-Rail cars through doors that have a bicycle decal. For more information:
website: www.tri-rail.com/bicycle-information
Where to Ride?

Bicycles are recognized by Florida law as vehicles with the same rights and responsibilities as motor vehicles. Riding your bike like you drive a car is a safe way to travel on the road. Off-road paved paths are built just for people who walk and bike. A map of bicycle facilities is available from the Miami-Dade TPO.

tel: (305) 375-1647

Some popular places to ride are:

• **Atlantic Trail**: A 9-mile trail making up Miami Beach’s system of paved paths, hard packed sand, or raised boardwalk between the Miami Beach Marina and North Shore Open Space Park.

• **Black Creek Trail**: An 8.7-mile long paved path along the Black Creek Canal from Black Point Marina (24775 SW 87th Avenue) and Larry and Penny Thompson Park (12451 SW 184th Street).

• **Don Soffer Exercise Trail**: A 3-mile paved path loop around the Turnberry Isle Country Club, located at 19999 West Country Club Drive, Aventura.

• **Kendale Lakes Country Club**: A 4-mile bike lane loop around the Kendale Lakes Country Club, located at 6401 Kendale Lakes Drive.

• **M-Path/Underline**: A 10-mile paved path beneath the Metrorail guideway from the Miami River to Dadeland Blvd.

• **Old Cutler Path**: A 13.5-mile path along Old Cutler Road from Cocoplum Circle at Le Jeune Road and Sunset Drive to SW 224th Street. It passes through Matheson Hammock Park and Fairchild Tropical Gardens.

• **Rickenbacker Causeway/Crandon Park/Key Biscayne**: Cyclists have the choice of using 7 miles of bike lanes between the toll plaza and Cape Florida State Park, or the separate bike/pedestrian path that runs along the causeway and through Crandon Park.

• **Snake Creek Trail**: A 5-mile long path that runs on both sides of the Snake Creek Canal through neighborhoods and parks between NE 15 Avenue and NE 183rd Street in Miami Gardens.

• **South Dade Trail**: A 20-mile trail that runs along the South Miami-Dade Busway from Florida City to the Dadeland South Metrorail Station and connects the communities of Homestead, Naranja, Princeton, Goulds, Cutler Bay, Palmetto Bay, and Pinecrest.
Unpaved Trails

- **Amelia Earhart Park**: 12 miles of mountain bike trails and other facilities, located at 401 East 65th Street, Hialeah.

- **Biscayne Trail**: 16 miles of unpaved levy from the Black Point Marina (24775 SW 87th Avenue) to Biscayne National Park (9700 SW 328 Street) along the L-31E canal.

- **Everglades Trail**: 24 miles of unpaved levee through agricultural lands from the trailhead on State Road 9336 (one mile outside Everglades National Park) to SW 136th Street along the C-111 canal.

- **Oleta State Recreation Area**: The Park has over 17 miles of mountain bike trails ranging in difficulty from beginner to advanced, located at 3400 NE 163rd Street.

- **Southern Glades Trail**: 14 miles of unpaved levee through conservation lands from the trailhead on State Road 9336 to Manatee Bay along the C-111 canal.

- **Virginia Key Trails**: 6 miles of beginner, intermediate, and advanced mountain bike trails, located at Arthur Lamb Jr. Road, Virginia Key.
Safety

The best way to stay safe when bicycling or walking is to follow the rules of the road, act predictably, and stay visible to motorists. When you are bicycling remember to:

- Obey all traffic signs and signals.
- Ride with traffic on the right side of the road.
- Don’t ride at night unless you have front and rear lights and reflectors.
- If you ride on the sidewalk use extra caution at intersections and driveways, because drivers do not expect to see you there. Yield to pedestrians and give an audible warning before passing.

When you are walking always:

- Cross the street at the corner, and look for moving cars all the time while crossing.
- If there is a pedestrian signal use the push button and wait for the WALK signal.
- The flashing DON’T WALK means don’t start crossing. If you are already in the road keep going until you reach the other side.
- At night wear light colored or reflective clothing and carry a flashlight. Being seen is the key to staying safe.

Online Bike Route Planner

Bicycle riders can now plan their routes online. Like Mapquest or Google, the user selects the start and end points of the trip. The system calculates a route according to your preference: shortest, fastest, simplest, least interaction with traffic or most scenic. The system gives you a map, turn-by-turn directions, and works with the Streetview function to show you what the area looks like.

Desktop computers: bikemiami.fiu.edu
Mobile devices: bikemiamimobile.fiu.edu
Connected and Autonomous Vehicles

The Miami-Dade Transportation Planning Organization (TPO) is working with its partner transportation agencies to plan for connected and autonomous vehicle technologies in Miami-Dade County. Autonomous vehicles drive for us, while connected technologies make vehicles aware of other vehicles and the surrounding infrastructure. The Miami-Dade TPO is planning for this new technology with upgraded roadways, transit systems, and freight facilities that will move our community into the future.

website: www.miamidadetpo.org
South Florida Commuter Services (SFCS)

South Florida Commuter Services is a rideshare program of the Florida Department of Transportation dedicated to improving traffic conditions by promoting alternatives to drive-alone commuting. The SCFS center is available to answer commuter questions and provide rideshare information Monday-Friday, 8 am – 5 pm. The center provides transit route information for all of the transit agencies in South Florida.

Emergency Ride Home (ERH) Program

In addition, SFCS oversees the ERH Program, which provides free taxi service in “eligible” emergency situations for registered commuters 24-hours a day, seven days a week. The program is available to commuters who carpool, vanpool, ride transit, or bicycle/walk to work at least three times a week. Each registered ERH Program participant is allowed up to six free emergency rides per year.

South Florida Commuter Services
5450 NW 33rd Ave, Suite 109
Fort Lauderdale, FL 33309
tel: (800) 234-RIDE (7433)
fax: (954) 731-7319
website: www.1800234RIDE.com

South Florida Vanpool Program (SFVP)

The SFVP helps alleviate traffic congestion within Miami-Dade, Broward, and Palm Beach counties. A Vanpool is a group of five to fifteen commuters who ride to work each day in a comfortable passenger van provided by SFVP. For more information, contact:

tel: (800) 234-RIDE (7433)
website: www.southfloridavanpool.com
Taxis

Passengers pay a base fare of $2.95 for the first 1/6th mile and 85 cents for each additional 1/6th mile until 1 mile and then 40 cents for each 1/6 mile after that. Waiting time is $0.40 per minute. Road tolls at the discounted Sunpass® rate are paid by the passenger. Meter trips from the airport or seaport have an additional $2.00 surcharge. There are flat-fee zones to and from the airport and certain destinations that include all fees and tolls. Flat rate zones and prices are posted in each taxicab, or ask the driver for details. Gratuities are not required, but are customary. There are 34 taxicab service companies.

The companies listed below offer wheelchair accessible vehicles:

- American Taxi: (305) 947-3333
- Associated Diamond Cab Radio Services: (305) 545-5555
- Central Cab: (305) 532-5555
- Comfort Wheelchair Transportation: (305) 532-5555
- Coral Cab: (305) 633-2227
- Crown Taxi: (305) 445-5555
- Flamingo Taxi: (305) 599-9999
- Miami-Dade Taxi: (305) 551-1111
- Miami Springs Taxi: (305) 888-1000
- Miami Yellow Cab: (305) 400-0000
- South Beach Taxi: (786) 446-7476
- Super Yellow Cab: (305) 888-7777
- Transportation Sunshine: (305) 445-3333
- Yellow Cab: (305) 444-4444
- USA Taxi: (305) 388-8888

For a complete list of taxicab companies, check the Yellow Pages or contact the Miami-Dade County Regulatory and Economic Resources Department. Contact them with any questions, compliments, or complaints about taxi service via:

tel: (786) 469-2333
website: www.miamidade.gov/economy
email: consumer@miamidade.gov
Uber and Lyft

Independent ride-sharing companies in Miami-Dade include Uber and Lyft. These services are available to riders by downloading the companies' respective apps on iOS or Android systems. Upon downloading the app, riders have access to request a driver around them to pick them up and drop them off at the locations of their choice. Riders may request to ride in a vehicle alone or carpool with other riders heading towards a similar destination. Prices for rides vary by trip distance, time of the ride, demand for drivers around you, and by company used. No cash is accepted for these rides, payments are made solely through the app. Riders should always verify they are entering the correct vehicle before a ride to ensure safety.

For more information, questions, or concerns, riders can download either app to communicate directly with company members.

Uber
website: uber.com
app: Uber

Lyft
website: lyft.com
app: Lyft

SuperShuttle Miami

SuperShuttle provides 24-hour, 7 day per week service to and from the airport. SuperShuttle is committed to providing service for customers with disabilities.

2766 NW 62nd Street
Miami, FL 33147

Local reservations: (305) 871-2000
Outside Area Reservations: (800) 258-3826
Group Sales, Charters, and Conventions:
tel: (305) 871-8210
fax: (305) 871-8475
website: www.supershuttle.com
**Limousine Services**

Limousine service must be prearranged at least 1-hour in advance. Be sure to use only licensed limousine services. Minimum rates apply.

To verify licensure, contact the Consumer Services Mediation Department via:

tel: (786) 469-2333  
website: www.miamidade.gov/business/consumer-protection.asp  
email: consumer@miamidade.gov

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**Water Taxi Miami**

Water Taxi Miami offers one-way, round-trip, and “Hop-On Hop-Off” water taxi service that provides connections between Miami Beach/South Beach, Bayside Marketplace, Sea Isle Marina, Miami River, and Virginia Key.

- A single one-way ticket ranges from $15-$20, depending on route.
- Discount ticket prices for children depending on child’s height.
- FL identification card holders receive 50% off ticket prices.

For additional fare, schedule, and route information:

tel: (305) 600-2511  
website: www.watertaximiami.com
Miami-Dade County Public Schools

Transportation is provided to students who reside more than two miles from their school, unless they live in a hazardous area as defined under Florida Statutes, or in a special program that includes transportation.

tel: (305) 995-1000
website: www.dadeschools.net

Parents of children with disabilities should work with the school their child attends to request appropriate transportation.

For questions regarding school bus routing (bus stops, locations, and times), parents should contact their child’s school. For questions or concerns about the operations of planned routes, contact the Regional Transportation Center that operates the route according to the route number below.

Regional Transportation Centers

• Routes that begin with 1 (Central East)
  7011 SW 4th Street
  Miami, FL 33144
  tel: (305) 227-1995

• Routes that begin with 2 (North)
  16150 NW 42nd Avenue
  Miami, FL 33054
  tel: (305) 625-9086
• Routes that begin with 3 (South)
  660 SW 3rd Avenue
  Florida City, FL 33034
  tel: (305) 248-3380

• Routes that begin with 4 (Northeast)
  5901 NW 27th Avenue
  Miami, FL 33142
  tel: (305) 638-1658

• Routes that begin with 5 (Southwest)
  15501 SW 117th Avenue
  Miami, FL 33177
  tel: (305) 234-0046

• Routes that begin with 6 (Northwest)
  9900 NW South River Drive
  Medley, FL 33166
  tel: (305) 887-2383

• Routes that begin with 7 (Central West)
  13775 NW 6th Street
  Miami, FL 33182
  tel: (305) 227-1995

• Routes that begin with 9 (John H. Schee)
  2755 NW 122nd Street
  Miami, FL 33167
  tel: (305) 681-1576
Airports

Miami International Airport
P.O. Box 025504
Miami, FL 33102
tel: (305) 876-7000
website: www.miami-airport.com
Miami-Opa Locka Executive Airport
14201 NW 42 Avenue
Opa-Locka, FL 33054
tel: (305) 869-1660

Miami Executive Airport
12800 SW 145 Avenue
Miami, FL 33186
tel: (305) 869-1700

Miami Homestead General Aviation Airport
28700 SW 217 Avenue
Homestead, FL 33030
tel: (305) 247-4883

Dade-Collier Training and Transition Airport
54575 East Tamiami Trail
Ochoppee, Florida 34141
tel: (305) 869-1662

Federal Aviation Administration (FAA)
2895 SW 145 Avenue, Suite 120
Miramar, FL 33027
tel: (954) 641-6040
website: www.faa.gov
Seaports

PortMiami
1015 N. America Way, Second Floor
Miami, FL 33132
tel: (305) 347-5515
fax: (305) 347-4852
website: www.miamidade.gov/PortMiami
email: PortMiami@miamidade.gov

Miami River Commission
1407 NW 7th Street, Suite D
Miami, FL 33125
tel: (305) 644-0544
website: www.miamirivercommission.org
Cruise Lines

Aida Cruises
AM Strande 3d
18055 Rostock, Germany
website: www.aida.de

Azamara Club Cruises
1050 Caribbean Way
Miami, FL 33132
reservations: (877) 999-9553
website: www.azamaraclubcruises.com

Carnival Cruise Lines
3655 NW 87th Avenue
Miami, FL 33178
reservations: (800) 327-9501
website: www.carnival.com

Celebrity Cruises
1050 Caribbean Way
Miami, FL 33132
reservations: (800) 437-3111
website: www.celebritycruises.com

Crystal Cruises
1501 Biscayne Blvd., Suite 500
Miami, FL 33132
reservations: (310) 785-9300
website: www.crystalcruises.com

Disney Cruise Line
P.O. Box 10210
Lake Buena Vista, FL 32830
reservations: (800) 951-3532
website: www.disneycruise.disney.go.com

Fathom Cruises
800 5th Avenue, Suite 2600
Seattle, WA 98104
reservations: (855) 932-8466
website: www.fathom.org
Fred Olsen Cruises
Fred. Olsen House, White House Road
Ipswich, Suffolk, IP1 5LL
reservations: +44 (0) 1473 742424
website: www.fredolsencruises.com

Hapag Lloyd Cruises
Ballindamm 25
20095 Hamburg, Germany
reservations: 011-49-40-3070-3070
website: www.hl-cruises.com

MSC Cruises (USA)
6750 N. Andrews Avenue, Suite #100
Fort Lauderdale, FL 33309
reservations: (877) 665-4655
website: www.msccruisesusa.com/en-us

Norwegian Cruise Line
7665 Corporate Center Drive
Miami, FL 33126
reservations: (800) 327-7030
website: www.ncl.com

Oceania Cruises
7665 Corporate Center Drive
Miami, FL 33126
reservations: (855) 623-2642
website: www.oceaniacruises.com

P&O Cruises
Carnival House, 100 Harbour Parade
Southampton, SO15 1ST
reservations: (843) 374-0111
website: www.pocruises.com

Princess Cruises
1801 SE 20th Street
Fort Lauderdale, FL 33316
reservations: (800) 774-6237
website: www.princess.com
Regent Seven Seas Cruises
8300 NW 33rd Street, Suite 1000
Miami, FL 33122
reservations: (877) 505-5370
website: www.rssc.com

Resorts World Bimini
1501 Biscayne Boulevard
Miami, FL 33132
reservations: (888) 930-8688
website: www.rwbimini.com

Royal Caribbean International
1050 Caribbean Way
Miami, FL 33132
reservations: (866) 562-7625
website: www.royalcaribbean.com

Virgin Cruises
1200 S. Pine Island Road, Suite 300
Plantation, FL 33324
reservations: (954) 361-9500
website: www.virginvoyages.com

The World
1551 Sawgrass Corporate Pkwy #200
Fort Lauderdale, FL 33323
reservations: (954) 538-8449
website: www.aboardtheworld.com
Miami-Dade Transportation Planning Organization
Stephen P. Clark Center
111 NW First Street, Suite 920
Miami, FL 33128
tel: (305) 375-4507
fax: (305) 375-4950
website: www.miamidadetpo.org

Broward Metropolitan Planning Organization
100 W. Cypress Creek Road, Suite 650
Fort Lauderdale, FL 33309
tel: (954) 876-0033
fax: (954) 876-0062
website: www.browardmpo.org

Palm Beach Metropolitan Planning Organization
2300 North Jog Road, 4th Floor
West Palm Beach, FL 33411
tel: (561) 684-4170
fax: (561) 242-7165
website: www.palmbeachmpo.org

The above agencies are federally mandated to plan transportation facilities and services that are integrated and efficient, while providing effective community participation.
Miami-Dade TPO Citizens’ Committees

Citizens are an important part of the transportation planning process. To get involved with any of the following citizen committees, contact:

Miami-Dade TPO
tel: (305) 375-4507
e-mail: mpo@miamidadetpo.org

Bicycle and Pedestrian Advisory Committee (BPAC)

The BPAC assists in identifying opportunities for the use of bicycling, walking, and running as safe methods of transportation and recreation in Miami-Dade County. The BPAC meets on a monthly basis. Call to confirm meeting dates.

Citizens’ Transportation Advisory Committee (CTAC)

The CTAC advises the Miami-Dade TPO Governing Board on all transportation related projects within Miami-Dade County. Members are appointed from the general public and meet monthly. Call to confirm meeting dates.

Freight Transportation Advisory Committee (FTAC)

The FTAC promotes and advances the transportation needs of the freight and goods movement throughout Miami-Dade County. FTAC works with local, state, and federal agencies to maintain and improve crucial freight movement infrastructure for the well-being and economic health of Miami-Dade County and all of south Florida. The FTAC meets on a monthly basis. Call to confirm meeting dates.

Transportation Aesthetics Review Committee (TARC)

The TARC reviews bridges and other high visibility transportation projects to assure that aesthetic considerations are incorporated into important community projects thus not only serving as functional assets, but reflecting and identifying with the community. The TARC meets the first Wednesday of each month. Call to confirm meeting dates.
Southeast Florida Transportation Council (SEFTC)

SEFTC is a formal partnership of the Miami-Dade Transportation Planning Organization, and the Broward and Palm Beach Metropolitan Planning Organizations within the U.S. Census-designated Miami Urbanized Area. SEFTC serves as a forum for policy coordination and undertakes regional planning efforts for all transportation modes within the tri-county region.

website: www.seftc.org

South Florida Regional Council (SFRC)

The SFRC is a planning and public policy agency composed of 18 voting members including county and municipal elected officials and Governor’s appointees. Its mission is to identify the long-term challenges and opportunities facing Southeast Florida and assist the region’s leaders in developing and implementing creative strategies that will result in more prosperous and equitable communities, a healthier and cleaner environment, and a more vibrant economy.

3440 Hollywood Boulevard, Suite 140
Hollywood, FL 33021
tel: (954) 985-4416
website: www.sfregionalcouncil.org
Useful Numbers

Emergency: 911
Information: 411
Traffic Information: 511
Miami-Dade County Services: 311

Useful Numbers and Websites

Coast Guard
tel: (305) 535-4300
tel: (305) 535-4313 (Marine Emergency)
website: www.uscg.mil/d7

Highway Patrol
(Non-Emergency)
tel: (305) 470-2500
website: www.flhsmv.gov

Miami-Dade Regulatory and Economic Resources
(RER)
tel: (786) 469-2333
website: www.miamidade.gov/economy
Miami-Dade Marine Patrol
(Non-Emergency)
tel: (305) 468-1164

Miami-Dade Fire Rescue
(Non-Emergency)
tel: (786) 331-5000
website: www.miamidade.gov/mdfr

Miami-Dade Police Department
(Non-Emergency)
tel: (305) 476-5423
website: www.mdpd.com

Office of Emergency Management (OEM)
Obtain a map of evacuation zones and routes.
tel: (305) 468-5900
TDD: (305) 468-5402
website: www.miamidade.gov/fire/emergency-management.asp

Passport Agency
tel: (877) 487-2778
website: www.travel.state.gov or
www.travel.state.gov/content/travel/en.html

Weather Service
tel: (305) 229-4522
website: www.srh.weather.gov
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It is the policy of the Miami-Dade TPO to comply with all requirements of the Americans with Disability Act (ADA). For a version of this document in accessible format, please call (305) 375-4507.

This document is also available on the TPO Website at: www.miamidadetpo.org

This booklet is not for resale.
On the Move...

Miami-Dade County's Pocket Guide to Transportation

Miami-Dade Transportation Planning Organization (TPO)

5th Edition (Summer 2017)